

PROFESSIONAL SUMMARY

Offers industry knowledge few have achieved successfully while providing oversight for multiple community associations and both Southern States Management Group offices in Volusia and Flagler County

MANAGEMENT & ADMINISTRATION

Management is doing things right; leadership is doing the right things. ~ Peter Drucker

- Manages the daily operations of dozens of home owner and condominium associations while overseeing community projects and securing necessary vendor services
- Versed in Florida Statutes for Community Association Management and Department of Business Professional Regulation Professional Standards locally
- Oversees the maintenance responsibilities associated with all of the rental properties within Southern States Management Group's portfolio and has managed concierge services where all unit/home inspections and repairs were handled
- Involved in the transition from developer oversight to the owner control

CUSTOMER SERVICE & COMMUNICATION

The goal as a company is to have customer service that is not just the best but legendary. ~ Sam Walton

- Supports financial planning and budgeting
- Resolves countless tenant concerns and repairs in a timely manner
- Provides updates on community issues and contributes to larger planning discussions
- Prepares meeting notices, annual meeting information and minutes, as necessary

PROFESSIONAL HISTORY

Senior Community Manager Southern States Management Group April 2003 – Present

COMMUNITY INVOLVEMENT

Each year Mr. Annon supports the Future Farmers of America (FFA) which creates a positive difference in the lives of students interested in the agricultural sector. He has been working with children interested in farming and animals for over five years and participates at the local fair helping to educate kids on how to raise, care for and possibly have a career in agricultural areas.

EDUCATION



MARK ANNON

Brevard College

Licensed Community Association Manager (#48739)